

CHANDIGARH COLLEGE OF HOSPITALITY Building Careers, Transforming Lives

THE OUTREACH

Director Principal's Message

It is with great pleasure that I extend my warmest greetings to all students, faculty, and staff through this edition of our Library Newsletter: THE OUTREACH. The library is the heart of our institution, a space that nurtures intellectual curiosity and fosters lifelong learning. In the field of hospitality, where knowledge, creativity, and service excellence go hand in hand, a well-equipped library plays a crucial role in shaping industry-ready professionals.

Our library is more than just a collection of books: it is a gateway to limitless learning resources, offering access to research materials, industry journals, and digital content that help broaden perspectives and deepen expertise. I encourage every student to make the most of this treasure trove, exploring new ideas and refining their skills to stay ahead in this dynamic industry. I sincerely appreciate our dedicated librarians and faculty members for their relentless efforts in expanding our knowledge repository, ensuring access to valuable resources, and fostering a dynamic learning environment.

Let us continue to embrace the habit of reading, learning, and growing together as we prepare to make meaningful contributions to the world of hospitality.

CCH LIBRARY NEWSLETTER ISSUE 2 MARCH 2025





CHIEF LIBRARIAN'S MESSAGE

Under the guidance of College Management, we are continuing to traverse the constantly shifting terrain of education and information, and I am pleased to consider the various ways our library has changed and developed to satisfy the demands of our patrons. The use of our resources has increased significantly over the last [sessions], and our library staff has put in a lot of effort to make sure that our collections and services are still current and available to everyone. In this issue of our library newsletter, we highlight some of the exciting initiatives and programs that have taken place in our library.

I would like to take this opportunity to thank our dedicated library staff for their hard work and commitment to excellence. I would also like to extend my gratitude to our users for their continued support and feedback. We are still dedicated to creating a warm, inclusive atmosphere that encourages education, innovation, and creativity as we look to the future. Join us in inspiring and empowering our community by exploring the resources and services offered by our library. I appreciate you reading, and I hope to see you at the library soon.



LIBRARY AT A GLANCE - CCH

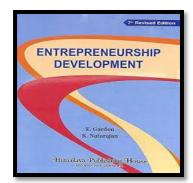
NO. OF VOLUMES	4200
NO. OF TITLES	696
REFERENCE AND GENERAL BOOKS	846
BOOKS BY FOREIGN AUTHORS	802
PRINT JOURNALS	5
BOUND VOLUMES OF PREVIOUS YEARS JOURNALS	32
MAGAZINES	6
NEWSPAPERS	5
EJOURNALS IN EBSCO	47
EJOURNALS IN DELNET	223
EBOOKS IN EBSCO	549
WORLD EBOOK LIBRARY	1500
CDs	575
NPTEL VIDEO LECTURES	75
NDL MEMBERSHIP	YES
BOOKS WRITTEN OFF	50
LIBRARY SOFTWARE - LIBSYS	5
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DIGITAL LIBRARY FACILITY	
REPROGRAPHIC & SCANNING FAC	CILITY

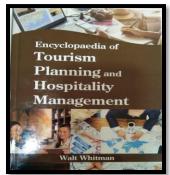
CCH LIBRARY

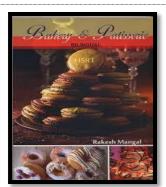


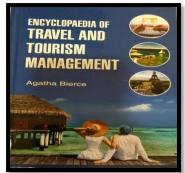
28 TITLES 118 Books

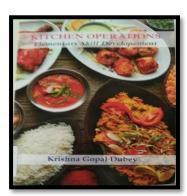
Sr No	ACCESSION NO.	TITLE	AUTHOR	COPIES
1	4078 - 4087	TEXTBOOK OF ENVIRONMENT STUDIES FOR	BHARUCHA,ERACH	10
		UNDERGRADUATE COURSES		
2	4088 - 4092	FINANCIAL ACCOUNTING FOR MANAGEMENT	SHAH,PARESH	5
3	4093	MILANGE JAROOR	KAWAL,PREET	1
4	4094 - 4103	TRAVEL AND TOURISM ADMINISTRATION	ARUNDHATI RANA	10
5	4104 - 4108	THE GEOGRAPHY OF WINE	JENS EGGERS	5
6	4109 - 4113	KITCHEN OPERATIONS	KRISHNA GOPAL DUBEY	5
7	4114 - 4118	BAKERY & PATISSERIE	RAKESH MANGAL	5
8	4119	INTRODUCTION TO HOSPITALITY INDUSTRY	MANOJ KUMAR PANDEY	1
9	4120 - 4124	FOOD & BEVERAGE : MANAGEMENT & COST CONTROL	JAY PRAKASH KANT	5
10	4125	MANAGING FRONT OFFICE OPERATIONS	MICHAEL L. KASAVANA	1
11	4126 - 4130	TEXTBOOK OF FOOD PRODUCTION BASIC TRAINING KITCHEN	SUBHADIP MAJUMDAR	5
12	4131 - 4139	FOOD AND BEVERAGE MANAGEMENT VOL-I,II,III	ANUPAMA MUKHERJEE	9
13	4140 - 4144	SECRET OF A PROFESSIONAL CHEF	BARUI,CHEF SUSHANTA	5
14	4145 - 4150	FOOD AND BEVERAGE MANAGEMENT VOL-I,II,III	ANUPAMA MUKHERJEE	6
15	4151 - 4155	PRINCIPLES OF MANAGEMENT	DURAI,PRAVIN	5
16	4156 - 4160	TEXTBOOK FOOD SAFETY AND QUALITY CONTROL	MATHUR,PULKIT	5
17	4161 - 4165	FOOD CHEMISTRY	MEYER,LILLIAN HOAGRAND	5
18	4166 - 4167	MASALA LAB : THE SCIENCE OF INDIAN COOKING	ASHOK,KRISH	2
19	4168 - 4169	LONELY PLANET INDIA 20 TH EDITION	BINDLOSS,JOE	2
20	4170 - 4174	EVENT PLANNING AND MANAGEMENT	SHARMA,SAVITA	5
21	4175 - 4179	HOTEL ACCOUNT FINANCIAL AND FOOD & BEVERAGE MANAGEMENT	KANT,JAY PRAKASH	5
22	4180 - 4183	INTRODUCTION TO BAR AND BEVERAGES	NEGI,MAHENDRA SINGH	4
23	4184 - 4188	ALL ABOUT HOTEL ENGINEERING	GUPTA,R.C.	5
24	4189 - 4190	MULTIPLE CHOICE QUESTIONS IN FOOD PRODUCTION	AGGARWAL,NEERAJ AND SATYAM,KUMAR	2
25	4191 - 4192	MULTIPLE CHOICE QUESTIONS IN FOOD & BEVERAGE SERVICE	AGGARWAL,NEERAJ AND SATYAM,KUMAR	2
26	4193 - 4194	MULTIPLE CHOICE QUESTIONS IN FRONT OFFICE	AGGARWAL,NEERAJ AND SATYAM,KUMAR	2
27	4195	FOOD PACKAGING PRINCIPLES AND PRACTICE	ROBERTSON, GORDON L.	1
28	4196 - 4200	RESEARCH METHODOLOGY FOR HOSPITALITY AND TOURISM PROFESSIONAL	LAKHAWAT,P.	5

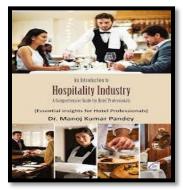






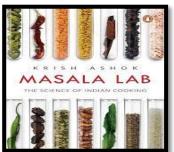




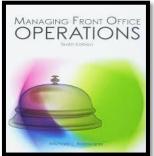


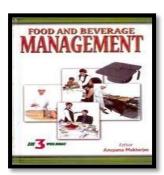




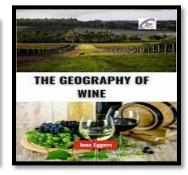


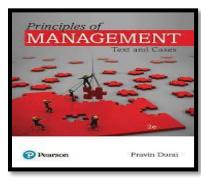


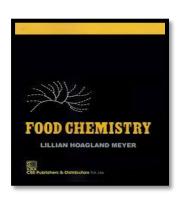




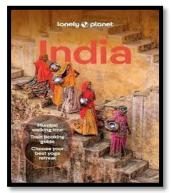


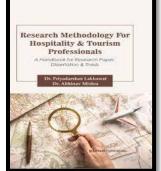












PRINT

JOURNALS

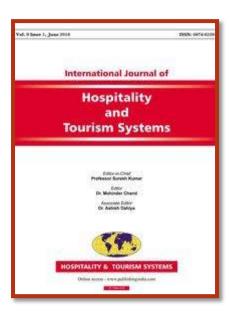
SUBSCRIBED

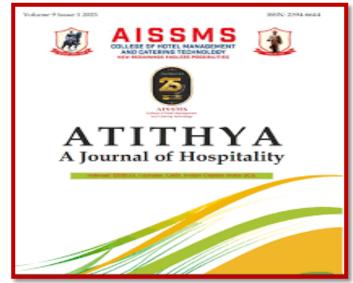
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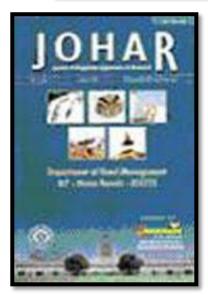
YEAR

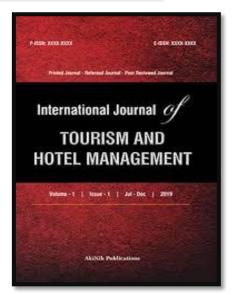
2025











NEWSPAPERS SUBSCRIBED FOR THE YEAR 2025



HINDUSTAN TIMES

TIMES OF INDIA

JAGBANI

THE TRIBUNE

PUNJAB KEASRI

MAGAZINES SUBSCRIBED FOR THE YEAR 2025



GOOD HOMES

LIFESTYLE

THE WEEK

OUTLOOK TRAVELLER

TRAVEL & LEISURE

INDIA TODAY

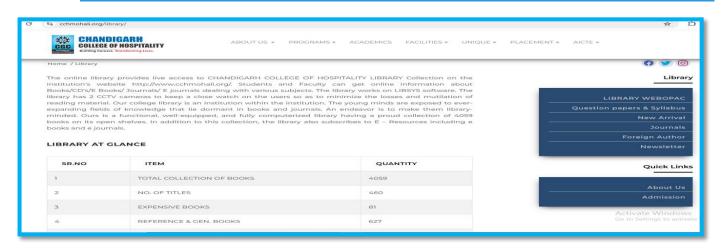
DO YOU KNOW?

ALL THIS

- * LIBRARY WEBOPAC
- QUESTION PAPERS & SYLLABUS
- E-RESOURCES QR CODES
- E RESOURCES LOGIN CREDENTIALS
- *** NEW ARRIVALS- BOOKS**
- LIST OF SUBSCRIBED PRINTJOURNALS
- LIST OF BOOKS BY FOREIGN AUTHORS
- LIBRARY NEWSLETTER THE OUTREACH
- * ISSUE NO.1 (FEB 2024)
- * ISSUE NO.2 (MARCH 2025)

IS AVAILABLE ON COLLEGE WEBSITE –

https://www.cchmohali.org/library/





Section 1: General Hospitality Knowledge

- 1. What does the term "hospitality" primarily refer to?
 - o a) Medical services
 - b) The warm and generous reception of guests
 - o c) Military accommodations
 - o d) Transportation services
 - o **Answer:** b) The warm and generous reception of guests
- 2. Which department in a hotel is responsible for maintaining cleanliness in guest rooms?
 - o a) Front Office
 - o b) Housekeeping
 - o c) Food & Beverage
 - o d) Concierge
 - o **Answer:** b) Housekeeping
- 3. What is the standard check-in time for most hotels?
 - o a) 6 AM
 - o b) 9 AM
 - o c) 12 PM
 - o d) 3 PM
 - o **Answer:** d) 3 PM
- 4. Which of the following is NOT a hospitality industry segment?
 - o a) Lodging
 - o b) Transportation
 - o c) Manufacturing
 - o d) Food & Beverage
 - Answer: c) Manufacturing

Section 2: Food & Beverage

- 5. What is the French term for the head chef in a kitchen?
 - o a) Sous Chef
 - o b) Maître d'
 - o c) Chef de Cuisine
 - o d) Commis Chef
 - o **Answer:** c) Chef de Cuisine
- 6. What type of wine is commonly paired with red meat?
 - o a) White wine
 - o b) Red wine
 - o c) Rosé wine
 - o d) Sparkling wine
 - Answer: b) Red wine

7. Which type of service involves food being cooked at the guest's table?

- o a) Buffet service
- b) Gueridon service
- o c) Fast food service
- o d) Silver service
- o **Answer:** b) Gueridon service

Section 3: Hotel Management & Customer Service

8. What is the primary responsibility of the front office in a hotel?

- o a) Cooking meals
- o b) Cleaning guest rooms
- o c) Handling guest check-ins and reservations
- o d) Managing hotel accounts
- o **Answer:** c) Handling guest check-ins and reservations

9. What does "concierge" refer to in a hotel?

- o a) A housekeeping supervisor
- o b) A front desk receptionist
- o c) A staff member who assists guests with special requests
- o d) A security officer
- Answer: c) A staff member who assists guests with special requests

10. Which of the following is an example of good customer service in hospitality?

- a) Greeting guests warmly and addressing them by name
- b) Ignoring guest complaints
- c) Making guests wait unnecessarily
- d) Avoiding eye contact with guests
- **Answer:** a) Greeting guests warmly and addressing them by name

Exciting Career Opportunities FOR STUDENTS OF College of Hospitality

Here are some of the best employment options:

1. Hotel & Resort Management

- Front Office Associate (Receptionist, Concierge)
- Guest Relations Executive
- Housekeeping Supervisor
- Event Coordinator
- Hotel Manager (with experience)

2. Food & Beverage Industry

- Restaurant Manager
- Chef / Sous Chef / Pastry Chef
- Bartender / Mixologist
- Food & Beverage Service Staff
- Catering Manager

3. Travel & Tourism Industry

- Tour Guide
- Travel Agent / Consultant
- Cruise Ship Hospitality Staff
- Airline Cabin Crew
- Resort & Destination Manager

4. Event Management & Entertainment

- Event Planner / Coordinator
- Wedding Planner
- Conference & Exhibition Manager
- Hospitality Consultant

5. Luxury & Wellness Industry

- Spa & Wellness Manager
- Club & Lounge Manager
- Resort Activities Coordinator

6. Entrepreneurship & Self-Employment

- Start Your Own Café, Restaurant, or Catering Business
- Event Planning Firm
- Hospitality Consultant

7. Customer Service & Sales

- Hospitality Sales Representative
- Customer Experience Manager
- Corporate Training & HR in Hospitality

8. Cruise, Aviation & International Careers

- Cruise Ship Guest Services
- Cabin Crew (Airlines)
- Luxury Hotel Chains Abroad

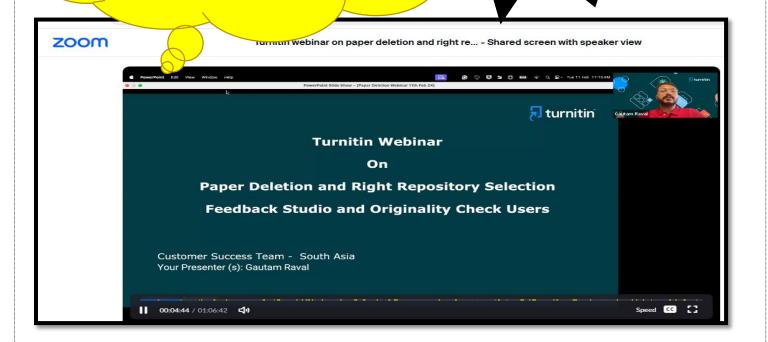


TURNITIN WEBINAR

ON

EVENTS

01.02.2025 AT 11:15 AM





INTERACTIVE SESSION

ON

WEB OF SCIENCE

HELD

ON 12.02.2025

FOR

FACULTY

in BLOCK 3,
SEMINAR HALL